

onPOST

For Guests and Employees of IHG Army Hotels

SPRING 2011



The World's Largest Holiday Inn Express® Hotel – At Fort Sill

On January 27, when Fort Sill's two high-rise hotels were officially branded as the third Holiday Inn Express hotel to open on a US military installation, they also became the world's largest Holiday Inn Express by number of guest rooms. Aultman Hall and Allin Hall, now extensively renovated to meet Holiday Inn Express brand standards, offer a combined total of 544 guest rooms.

"This is a great partnership, and it's very reflective of how we do it," said Major General David E. Halverson, Commanding General of Fort Sill, at the official ribbon-cutting. "How do you preserve the historical aspect of these great buildings and yet provide the comfort and the conditions that our young Soldiers need? This is what a partnership's about."

"This is a very proud day for me and my team," added Gabriele Whitaker, General Manager of the Fort Sill hotels for the past seven years. "Even before the renovations began here, we started implementing services – the shuttle service, the weekly barbecue

social and our complimentary breakfast. Our guests immediately noticed that things were changing, and they were anxious to see what was still to come."

The new, pet-friendly Holiday Inn Express at Fort Sill now offers free daily hot breakfasts, free high-speed Internet access, TV lounges, guest laundry facilities, concierge services, and courtesy shuttle service. Guest rooms have new furnishings, new bedding collections and flat-screen TV's. Other notable upgrades include a renovated lobby with ADA-accessible check-in desk, fitness center and 24-hour convenience store.

Fort Sill is the third Army installation to celebrate the opening of branded hotels under the PAL program. Lend Lease and IHG opened the first Holiday Inn Express at Fort Polk in August 2010, and the second at Fort Hood in November.



From left: Colonel Raymond P. Lacey, GC; Mike Sims, Senior Construction Manager, Lend Lease; Gabriele Whitaker, GM IHG Army Hotels-Fort Sill; Major General David E. Halverson, CG; Jim Wickenheiser, Senior Development Manager, Lend Lease; Chuck Sourbeer, Regional Director of Operations, IHG; Arthur Holst, VP IHG Army Hotels, IHG



Cypress Inn Reopens at Fort Polk

With the celebration of its grand reopening last August as a Holiday Inn Express, Magnolia House at Fort Polk became the first branded hotel ever opened on a US military installation. This spring, Fort Polk will have still more reason to celebrate, as the hotel's accommodations are expanded with the addition of the newly renovated Cypress Inn.

Cypress Inn's two buildings, with a total of 59 rooms, now feature updated common areas and guest rooms, upgraded showers, a new bedding collection, high-speed Internet access and flat-screen TV's. Guests at Cypress Inn can also enjoy the Express StartSM breakfast bar at Magnolia House, complete with eggs, bacon and the signature cinnamon roll.

"We're excited to have these additional rooms back in our inventory," said Chandra Badola, General Manager of IHG Army Hotels at Fort Polk. "Our guests at Magnolia House have told us over and over again how much they love the new services and amenities. Now we can extend that experience to even more Soldiers and their families."

The grand reopening of Cypress Inn is scheduled for early April.

The Rewards of Priority Club[®] Rewards

Yes, we know Priority Club Rewards are an added benefit to our military guests. And we're pleased to report that, at last count, we had awarded 95,781,782 Priority Club points to guests at IHG Army Hotels. And, as more Army posts are added in the second phase of the PAL program, the opportunities to earn points will be even greater.

Priority Club points earned at IHG Army Hotels can be combined with points earned at other IHG hotels and can be redeemed at more than 4,500 off-post IHG hotels around the world, with no blackout or expiration dates. They can also be redeemed for airline miles and a long list of other rewards.

If you aren't a member yet, you can join at the front desk or online at priorityclub.com.



Tidbits



From left: Heath Calhoun, Ryan Kelly and Chris Carney prepare to begin their 4,200-mile cross-country ride from Marina del Rey in 2005.

Riding for Soldiers

In 2004, when East Hampton, New York personal trainer Chris Carney impulsively offered to do a coast-to-coast charity bike ride to raise money for wounded Soldiers, his solo journey took him – and his cause – farther than he could ever have imagined.

According to the Wounded Warrior Project, which now participates actively in Soldier Ride, Carney's first solo ride raised more than a million dollars for services and assistance to injured veterans. At least two of the veterans who joined him for a segment of his trip in 2004, Staff Sergeants Heath Calhoun and Ryan Kelly, were so exhilarated by the experience that they made the entire coast-to-coast ride with him in 2005.

Soldier Ride is now an annual event in 14 states that, at last count, had raised nearly \$4 million for the Wounded Warrior Project. They've also done a lot to raise awareness of the needs of injured veterans, as well as providing the veterans themselves a chance to regain confidence and strength. The locally based day-long events are open to the public, giving them the opportunity to ride alongside the Soldiers. And Chris Carney is still focusing on ways to expand the program to warrior transition programs not only in the US, but around the world.

To find out more – and maybe even to join a ride near you – visit www.woundedwarriorproject.org

Guest Profile: George Luck, Col. USAF (Ret)



Angela Brav,
Chief Operating Officer
North America, IHG

Retired Air Force Colonel George Luck and his wife Carolyn first stayed in the officers' quarters at Fort Leavenworth following the premature 2006 birth of their grandson, who was receiving special care in Kansas City. The new grandson recovered well, but two years later he was stricken with a brain aneurism that affected his vision, as well as leaving him paralyzed on one side and unable to walk.

Since 2006, George and Carolyn Luck have traveled to Kansas an average of four times a year, always staying in the on-post lodging at Fort Leavenworth now operated by IHG Army Hotels. "Being an Airman all my life, it's nice to be back with GIs," says Col. Luck. He also has high praise for the hotel staff, both before and after the transition to IHG. "They became almost like family members," he says. "Janice McDaniel was there at the front desk when we first came in and right away became a caring and sympathetic member of the staff, supporting us during this tragedy. She has continued to fill that role for us."

The Lucks' grandson has been attending a special school, taking horseback riding and swimming classes, and is slowly making progress. "He's a happy little guy," says Col. Luck. "He doesn't know anything is wrong."

"I have great thanks to the Army for helping us out, and also to IHG Army Hotels for their support during this trying experience."



Col. and Mrs. Luck in 2008 with their grandson, River Wallace Luck. River was named for his great-grandfather, Major Wallace Butts, a WWII glider pilot in the 101st Airborne.

IHG: Creating Great Hotels Guests Love

We have a vitally important job to do. As I've visited IHG Army Hotels across the country, that's become even more apparent to me. As I've seen firsthand the special care our hotel employees give to Wounded Warriors at Fort Sam Houston's Powless House, as I've joined Soldiers enjoying a hot breakfast at Fort Hood's Holiday Inn Express before heading out for a hard day of training, as I've watched hotel staff members go out of their way to help make leisure-time arrangements for our guests and their families, I've realized that we offer military travelers far more than just a place to lay their heads. We offer them the kind of comfort they need – and the kind of support system they deserve.

More than ever, I am humbled to be a part of the effort to provide the best possible stay experience for our military guests. And I am honored to help serve the men and women of our Armed Forces who risk their very lives to serve all of us so well.



Lend Lease

From the Owner/Developer's Desk:

In 2010, Lend Lease spent more than \$55 million to renovate the ten hotels in the initial phase of the Army's lodging privatization program and to continue branding Holiday Inn Express hotels throughout the portfolio.

This spring, Lend Lease and IHG celebrate the addition of Cypress Inn to the Holiday Inn Express at Fort Polk. Cypress Inn features 59 newly renovated guest rooms with upgraded features such as larger bathrooms with new vanities, granite countertops and new tile floors. There is also a guest laundry facility. Fort Rucker will be the next installation to receive the official Holiday Inn Express brand designation, with a grand opening celebration planned for summer.

The next phase of the PAL program is expected to reach financial close this summer and adds an additional 5,000 rooms at 11 installations across the US and Puerto Rico. In this phase, Lend Lease has plans to incorporate new hotel brands, including IHG's Candlewood Suites®, into its growing portfolio.

In total, the Lend Lease-led Privatization of Army Lodging program will deliver a total of 8,501 rooms across 21 military installations. This number includes 131 rooms in the Historic Collection, consisting of historic and DVQ buildings that have received some necessary modifications but still retain their historic nature. The portfolio of hotels represents a new standard in military hotels and provides guests with the brands and amenities that they know and love.

8,501 Rooms Across 21 Military Installations

(total rooms after completion of second phase)



5,348 Renovated Rooms



2,115 New Rooms



907 Renovated Rooms



131 Renovated Rooms

Total Owner Investment: \$730M

www.lendlease.com

Hard Hat Update

Key Project Stats
(as of March 2011)

- \$66.2M spent on hotel renovations
- Initial renovations complete at 57 of 62 hotels (91% of the total rooms)
- Delivered 948 Holiday Inn Express branded rooms
- Opening fourth Holiday Inn Express at Fort Rucker in June (193 rooms)
- Replaced 2,200 mattress sets
- Installed 2,700 new flat-screen TVs



Sustainability Update

Throughout the delivery of the Army's lodging privatization program, Lend Lease maintains its strong commitment to sustainability, a core value of the company. Aggressive conservation initiatives are in place across the portfolio, and the results continue to provide resources for the local community while improving the overall quality of stay for all guests.

- Through the T-shirt for Jeans program, IHG employees have an opportunity to purchase Fisher House t-shirts, which they can wear with jeans on Fridays. To date, IHG employees have donated more than \$2,000 to the Fisher House by participating in this program.
- Innovative and aggressive recycling programs recently resulted in a \$500 donation to the Fisher House at Fort Sam Houston. Lend Lease generated the funds by recycling raw copper from the demolition of existing fire alarm wiring.